



23 Clarkson Drive
Rainbow Beach QLD 4581
Tel: 0412 174 337
info@rbhr.com.au
www.rbhr.com.au

Some information for your horseback ride at Rainbow Beach

What to wear – We recommend wearing long pants/jeans and please wear enclosed shoes or boots for your ride, for your comfort and safety.

When to meet - Please arrive at our stables 30 minutes before your ride time to familiarise yourself with your horse, complete an insurance form and have your helmet fitted/stirrups adjusted and then we'll run through a riding demonstration before your ride departs. Please let us know if you have a traffic problem, but we will ride out at the appointed ride time. Ride time is one hour and 30 minutes. We ride through a small section of bush and then onto Rainbow Beach. We return to the stables at the end of the ride.

Where to find us – Our stables are located at Clarkson Drive, Rainbow Beach, Qld, 4581. As you drive into Rainbow Beach you will pass a Shell Service Station on the left, then Clarkson Drive is the next on your left. You'll notice the signs/yards approx 400 metres from the corner [\[Click here for map\]](#)

Photos - We also take photos throughout the ride, which are made available to you at the end of the ride, with no additional charge. If you bring along a USB/memory stick we can load images directly onto your device (or we do have some available on site) or we can also AirDrop photos to your phone. With your permission, a selection of daily photos are also added to our daily Facebook album.

Bathrooms – Due to zoning restrictions, we currently we don't have toilet/change room facilities available our yards in Rainbow Beach, but you will find bathrooms at the end of the main street at Rainbow (opposite the Surf Club).

Parking - Guest parking is next to our stables on Clarkson Drive, Rainbow Beach. Please feel free to park on the slope on the left hand side of the stables, between the water filling station and stables.

Mobile phones – For safety reasons, guests are asked not to take or use their mobile phone whilst on the ride. Please leave your phone in a safe place before your ride.

Weight limit – we do have a strict weight limit of 95 kg for horse safety and guest comfort. Please contact us if you are over this weight to assess riding experience. No refunds can be issued for guests over this limit without contacting our team before your ride. Thank you for your understanding.

Weather/cancellations - We generally ride in all weather conditions unless it's unsafe to do so, and we have raincoats available in the case of light showers. If we have to cancel a ride due to inclement weather, we will contact you beforehand. If you would like to reschedule a ride time, this can be arranged by phoning or emailing us. Cancellations are offered at a minimum of 24 hours' notice.

If you have any other questions or queries, please give us a call on 0412 174 337, I'm here to help and we look forward to welcoming you soon!

Warm Regards,
Jacqueline Soden, Customer Service Manager, Rainbow Beach Horse Rides