

Rainbow Beach Horse Rides Phone 0412 174 337

Email: info@rbhr.com.au
Website: www.rbhr.com.au

BOOKING INFORMATION FOR BEACH AND COUNTRY RIDES

Where to find us – for Beach rides, Swimming rides and Beach Full Moon ride
Our yards are located at 23 Clarkson Drive, Rainbow Beach, Qld, 4581. Click here for map

Where to find us – for Country Day Rides and Country Pub Moon rides
Our farm is located at 84 Henry Road, Goomboorian, Qld, 4570. Click here for map

Bookings – Can be made either by calling us on 0412 174 337 or via our on-line bookings. Payment, either deposit or full payment is arranged at the time of booking. Check Availability & Book Now

Age – Guests from 12 years (unless experienced riders) and over. Private family rides are also offered for groups with younger children. We offer short (10 mins) rides from our yards for younger guests.

Weight Guidelines – We strictly follow the industry standard of 95 kg weight limit for our horse safety and guest comfort. If you are over this weight and an experienced rider, please contact us prior to booking. Guests will not be able to ride and no refunds can be issued for guests over this weight limit if you have not been in touch with our team prior to riding. Thank you for your understanding.

What to wear – Long pants/jeans and please wear enclosed shoes/boots for comfort and safety.

When to meet - Please arrive 30 minutes before your ride time to meet the team, familiarise yourself with your horse, complete an insurance form and have your helmet fitted, stirrups adjusted and then we'll run through a riding demonstration before the ride departs at the nominated ride time.

Riding ability - we welcome guests of all riding abilities from first time to experienced riders for all rides except our bareback swimming ride, which is for experienced riders only. Rides not suitable during pregnancy.

Photos – Our guides take photos throughout each ride, which are included. We can either AirDrop directly to iPhones or if you bring along a high-quality USB memory stick, we can load images directly onto your device, or we do have USB's available for purchase (\$10)

With your permission, a selection of photos are also posted to our daily Facebook album.

Parking – Ample guest parking (for all vehicle sizes) is available next to our yards in Rainbow Beach, next to the water filling station. For country ride, parking is marked once you arrive at the farm.

Mobile phones – For safety reasons, guests are asked not to take or use their mobile phone whilst on the ride. Please leave phones in a safe place before the ride.

Weather - We generally ride in all weather conditions unless it's unsafe to do so. We recommend bringing a rain jacket in the case of light showers. If we need to cancel a ride due to inclement weather, we will contact you beforehand.

Cancellations - If you would like to reschedule a ride time, this can be arranged by phoning or emailing us. Cancellations and rescheduling require minimum of 24 hours' notice. Refunds will incur a \$10 pp charge.

All rides are conducted in English.

Please contact us if we can help in any way for further enquiries.